

Audioengine Return Instructions

RMA: #RA260410757

Thanks for submitting a return ADI!

If you ever need assistance with this return, please reference support ticket #120472 for return #RA260410757 when submitting a [support request](#).

This return (based on order #1419621 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Hi-Gloss Piano White
S/N: HD3-25042800473-WHT
Return Reason: Not loud enough

(1) S6 Powered Subwoofer - Grey
S/N: S625043000473G
Return Reason: Not loud enough

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1419621	RMA Number	 RA260410757
Return Type	Refund of \$523 (provide own shipping method)	RMA Submitted	April 3, 2026 9:31 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Hi-Gloss Piano White	HD3-25042800473-WHT	Not loud enough
1	S6 Powered Subwoofer - Grey	S625043000473G	Not loud enough

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

ADI SANDIKO

Ship To:

Audioengine
RMA# RA260410757 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

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Return Type	Refund of \$523 (provide own shipping method)	RMA Submitted	April 3, 2026 9:31 pm
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Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

ADI SANDIKO

Ship To:

Audioengine
RMA# RA260410757 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



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