

Audioengine Return Instructions

RMA: #RA260310746

Thanks for submitting a return Karen!

If you ever need assistance with this return, please reference support ticket #120376 for return #RA260310746 when submitting a [support request](#).

This return (based on order #1417267 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White
S/N: A5+BT24090500067W

Return Reason: More power than needed for just my desktop

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White - (USPS)
[1ZXH25950302293834](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1417267	RMA Number	 RA260310746
Return Type	Refund of \$376 (\$23 deducted for prepaid shipping)	RMA Submitted	April 1, 2026 2:26 am
Comments: The speakers were totally fine, but I realized I could settle for the A2+ speakers instead since they will fit my needs a little bit better			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White	A5+BT24090500067W	More power than needed for just my desktop

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Karen Calderon

Ship To:

Audioengine
RMA# RA260310746 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1417267

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260310746

For: A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White

KAREN CALDERON
6204874833
AUDIOENGINE
1014 E 9TH AVE
EMPORIA KS 66801

32 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

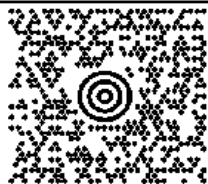
ATTN: RMA #260310746

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

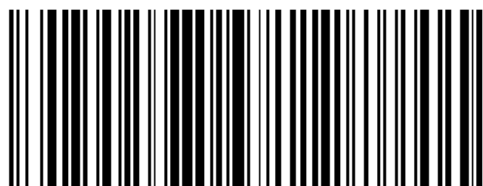


TX 750 2-01

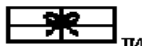


UPS GROUND

TRACKING #: 1Z XH2 595 03 0229 3834



BILLING: P/P



XOL 26.03.20

MV45 1.4.0A 03/2025*

TM