

Audioengine Return Instructions

RMA: #RA260310727

Thanks for submitting a return Kevin!

If you ever need assistance with this return, please reference support ticket #120122 for return #RA260310727 when submitting a [support request](#).

This return (based on order #1418939 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White
S/N: A2+BT24092700639W

Return Reason: Doesn't work

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1418939	RMA Number	 RA260310727
Return Type	Refund of \$195 (provide own shipping method)	RMA Submitted	March 24, 2026 1:17 pm
Comments: This didnt work using input cord , bluetooth and USB on both my Win 11 computer and Ipad 12			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White	A2+BT24092700639W	Doesn't work

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Kevin Ryan

Ship To:

Audioengine
RMA# RA260310727 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

