

Audioengine Return Instructions

RMA: #RA260310715

Thanks for submitting a return James!

If you ever need assistance with this return, please reference support ticket #120048 for return #RA260310715 when submitting a [support request](#).

This return (based on order #1418579 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Hi-Gloss Piano White

S/N: A5+24090900192W

Return Reason: Broken, makinf hissing sound once on for more than anout 1 hr

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1418579	RMA Number	 RA260310715
Return Type	Refund of \$279 (provide own shipping method)	RMA Submitted	March 21, 2026 3:55 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Hi-Gloss Piano White	A5+24090900192W	Broken, makinf hissing sound once on for more than anout 1 hr

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

James Ellis

Ship To:

Audioengine
RMA# RA260310715 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1418579

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260310715