

Audioengine Return Instructions

RMA: #RA260310694

Thanks for submitting a return Michael!

If you ever need assistance with this return, please reference support ticket #119813 for return #RA260310694 when submitting a [support request](#).

This return (based on order #1418671 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Home Music System w/ Bluetooth aptX-HD - Real Wood Walnut Veneer
S/N: 1418671

Return Reason: Order is 1418671. Un-opened box. I got the same thing at outlet a day later. I also ordered a full price sub.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1418671	RMA Number	 RA260310694
Return Type	Refund of \$699 (provide own shipping method)	RMA Submitted	March 15, 2026 10:44 pm
Comments: Unopened boxes.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Home Music System w/ Bluetooth aptX-HD - Real Wood Walnut Veneer	1418671	Order is 1418671. Un-opened box. I got the same thing at outlet a day later. I also ordered a full price sub.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Michael Jones

Ship To:

Audioengine
RMA# RA260310694 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

