

Audioengine Return Instructions

RMA: #RA260310693

Thanks for submitting a return Jacqueline!

If you ever need assistance with this return, please reference support ticket #119766 for return #RA260310693 when submitting a [support request](#).

This return (based on order #1418736 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Red
S/N: A2 BT25042900200R

Return Reason: I only meant to order 1 pair

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Red - (USPS)
[1ZXH25950330568851](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1418736	RMA Number	 RA260310693
Return Type	Refund of \$179 (\$16 deducted for prepaid shipping)	RMA Submitted	March 13, 2026 8:51 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Red	A2 BT25042900200R	I only meant to order 1 pair

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Jacqueline Covarrubias

Ship To:

Audioengine
RMA# RA260310693 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Red

JACQUELINE COVARRUBIAS
14806716487
AUDIOENGINE
9948 E RUGGED MOUNTAIN DR
GOLD CANYON, AZ 85118

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

ATTN: RMA #260310693

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3056 8851



BILLING: P/P



TM

XOL 26.03.05

MV45 11.0A 03/2025*