

Audioengine Return Instructions

RMA: #RA260310681

Thanks for submitting a return Christina!

If you ever need assistance with this return, please reference support ticket #119626 for return #RA260310681 when submitting a [support request](#).

This return (based on order #1416630 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Hi-Gloss Piano White
S/N: A5+24090900230W
Return Reason: Gift, didn't like

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Hi-Gloss Piano White - (USPS) [1ZXH25950300136445](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1416630	RMA Number	 RA260310681
Return Type	Refund of \$369 (\$30 deducted for prepaid shipping)	RMA Submitted	March 10, 2026 3:52 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Hi-Gloss Piano White	A5+24090900230W	Gift, didnâ€™t like

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Christina Ghan

Ship To:

Audioengine
RMA# RA260310681 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1416630

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260310681

For: A5+ Home Music System - Hi-Gloss Piano White

CHRISTINA GHAN
12069876543
AUDIOENGINE
6191 SE YAMHILL ST
PORTLAND OR 97215

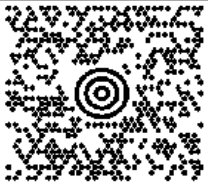
29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

ATTN: RMA #260310681
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

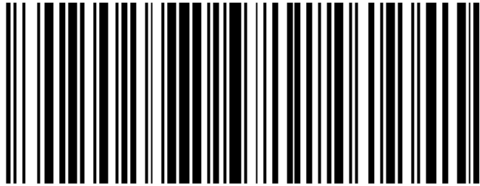


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0013 6445



BILLING: P/P



TM

XCL 26.03.05

MV45 11.0A 03/2026*