

# Audioengine Return Instructions

RMA: #RA260210658

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Thanks for submitting a return Moises diego!

*If you ever need assistance with this return, please reference support ticket #119343 for return #RA260210658 when submitting a [support request](#).*

This return (based on order #1404065 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

**Returning Products:**

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black  
S/N: A5+BT2508140039B  
Return Reason: DID NOT LIKE THE MATERIAL

(1) B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer  
S/N: B2+25042800306-WAL  
Return Reason: DID NOT LIKE THE COLOR

(1) S8 Powered Subwoofer (Open Box) - Matte Black  
S/N: S825042200465B  
Return Reason: NO LONGER NEEDED

(1) A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo  
S/N: A5+BT25011500140N  
Return Reason: NO LONGER NEEDED

(1) DS2 Desktop Stands (Open Box)  
S/N: 123456789  
Return Reason: NO LONGER NEEDED

**Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

**Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

**Step 3:**

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

## Tracking Information

**A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)** [1ZXH25950304510292](#)

**B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer - (USPS)**  
[1ZXH25950314815300](#)



**S8 Powered Subwoofer (Open Box) - Matte Black - (USPS)** [1ZXH25950310130315](#)

**A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo - (USPS)**  
[1ZXH25950300455323](#)

**DS2 Desktop Stands (Open Box) - (USPS)** [1ZXH25950315790335](#)

# Return Summary (1 of 5)

Must be **INSIDE** the shipping box

Order Number	 1404065	RMA Number	 RA260210658
Return Type	Refund of \$1097 (\$107 deducted for prepaid shipping)	RMA Submitted	February 28, 2026 11:27 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT2508140039B	DID NOT LIKE THE MATERIAL
1	B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer	B2+25042800306-WAL	DID NOT LIKE THE COLOR
1	S8 Powered Subwoofer (Open Box) - Matte Black	S825042200465B	NO LONGER NEEDED
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo	A5+BT25011500140N	NO LONGER NEEDED
1	DS2 Desktop Stands (Open Box)	123456789	NO LONGER NEEDED

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Moises diego Flores leon

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#### Ship To:

Audioengine  
RMA# RA260210658 (1 of 5)  
304 Progress Dr  
Sherman, TX 75092  
United States





**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# Return Summary (2 of 5)

Must be **INSIDE** the shipping box

Order Number	 1404065	RMA Number	 RA260210658
Return Type	Refund of \$1097 (\$107 deducted for prepaid shipping)	RMA Submitted	February 28, 2026 11:27 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT2508140039B	DID NOT LIKE THE MATERIAL
1	B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer	B2+25042800306-WAL	DID NOT LIKE THE COLOR
1	S8 Powered Subwoofer (Open Box) - Matte Black	S825042200465B	NO LONGER NEEDED
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo	A5+BT25011500140N	NO LONGER NEEDED
1	DS2 Desktop Stands (Open Box)	123456789	NO LONGER NEEDED

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Moises diego Flores leon

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#### Ship To:

Audioengine  
RMA# RA260210658 (2 of 5)  
304 Progress Dr  
Sherman, TX 75092  
United States





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# Return Summary (3 of 5)

Must be **INSIDE** the shipping box

Order Number	 1404065	RMA Number	 RA260210658
Return Type	Refund of \$1097 (\$107 deducted for prepaid shipping)	RMA Submitted	February 28, 2026 11:27 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT2508140039B	DID NOT LIKE THE MATERIAL
1	B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer	B2+25042800306-WAL	DID NOT LIKE THE COLOR
1	S8 Powered Subwoofer (Open Box) - Matte Black	S825042200465B	NO LONGER NEEDED
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo	A5+BT25011500140N	NO LONGER NEEDED
1	DS2 Desktop Stands (Open Box)	123456789	NO LONGER NEEDED

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Moises diego Flores leon

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#### Ship To:

Audioengine  
RMA# RA260210658 (3 of 5)  
304 Progress Dr  
Sherman, TX 75092  
United States





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# Return Summary (4 of 5)

Must be **INSIDE** the shipping box

Order Number	 1404065	RMA Number	 RA260210658
Return Type	Refund of \$1097 (\$107 deducted for prepaid shipping)	RMA Submitted	February 28, 2026 11:27 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT2508140039B	DID NOT LIKE THE MATERIAL
1	B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer	B2+25042800306-WAL	DID NOT LIKE THE COLOR
1	S8 Powered Subwoofer (Open Box) - Matte Black	S825042200465B	NO LONGER NEEDED
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo	A5+BT25011500140N	NO LONGER NEEDED
1	DS2 Desktop Stands (Open Box)	123456789	NO LONGER NEEDED

## Address Label

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### Merchandise Ship Tag

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#### Ship To:

Audioengine  
RMA# RA260210658 (4 of 5)  
304 Progress Dr  
Sherman, TX 75092  
United States





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# Return Summary (5 of 5)

Must be **INSIDE** the shipping box

Order Number	 1404065	RMA Number	 RA260210658
Return Type	Refund of \$1097 (\$107 deducted for prepaid shipping)	RMA Submitted	February 28, 2026 11:27 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT2508140039B	DID NOT LIKE THE MATERIAL
1	B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer	B2+25042800306-WAL	DID NOT LIKE THE COLOR
1	S8 Powered Subwoofer (Open Box) - Matte Black	S825042200465B	NO LONGER NEEDED
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo	A5+BT25011500140N	NO LONGER NEEDED
1	DS2 Desktop Stands (Open Box)	123456789	NO LONGER NEEDED

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

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Moises diego Flores leon

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#### Ship To:

Audioengine  
RMA# RA260210658 (5 of 5)  
304 Progress Dr  
Sherman, TX 75092  
United States



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# For: A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black

DIEGO LEON  
18722141760  
AUDIOENGINE  
2724 S KILDARE AVE  
CHICAGO IL 60623

30 LBS

1 OF 1

DWT: 22,15,12

**SHIP TO:**

ATTN: RMA #260210658

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

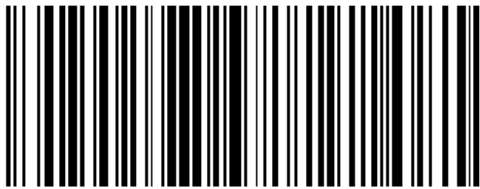


**TX 750 2-01**

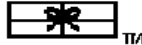


**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0451 0292



BILLING: P/P



XOL 26.02.10

NV45 9.0A 02/2026\*

TM

# For: B2 Wireless Speaker System (Open Box) - Real Wood Walnut Veneer

DIEGO LEON  
18722141760  
AUDIOENGINE  
2724 S KILDARE AVE  
CHICAGO IL 60623

10 LBS

1 OF 1

DWT: 16,11,8

**SHIP TO:**

ATTN: RMA #260210658

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

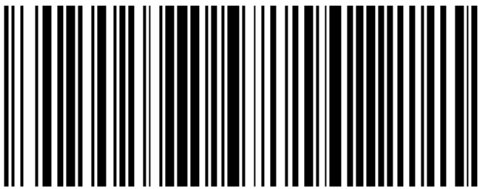


**TX 750 2-01**

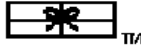


**UPS GROUND**

TRACKING #: 1Z XH2 595 03 1481 5300



BILLING: P/P



XOL 26.02.10

NV45 9.0A 02/2026\*

TM

# For: S8 Powered Subwoofer (Open Box) - Matte Black

DIEGO LEON  
18722141760  
AUDIOENGINE  
2724 S KILDARE AVE  
CHICAGO IL 60623

35 LBS

1 OF 1

DWT: 18,16,16

**SHIP TO:**

ATTN: RMA #260210658  
8558455525

AUDIOENGINE  
304 PROGRESS DR

**SHERMAN TX 75092-7054**

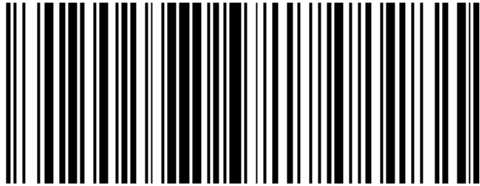


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 1013 0315



BILLING: P/P



TM

XOL 26.02.10

NV45 9.0A 02/2026\*

# For: A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Carbonized Bamboo

DIEGO LEON  
18722141760  
AUDIOENGINE  
2724 S KILDARE AVE  
CHICAGO IL 60623

32 LBS

1 OF 1

DWT: 22,15,12

**SHIP TO:**

ATTN: RMA #260210658

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0045 5323



BILLING: P/P



XOL 26.02.10

NV45 9.0A 02/2026\*

TM

# For: DS2 Desktop Stands (Open Box)

DIEGO LEON  
18722141760  
AUDIOENGINE  
2724 S KILDARE AVE  
CHICAGO IL 60623

2 LBS

1 OF 1

DWT: 8,5,4

**SHIP TO:**

ATTN: RMA #260210658

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 1579 0335



BILLING: P/P



TM

XOL 26.02.10

NV45 9.0A 02/2026\*