

# Audioengine Return Instructions

**RMA: #RA260210614**

---

Thanks for submitting a return Burt!

*If you ever need assistance with this return, please reference support ticket #118792 for return #RA260210614 when submitting a [support request](#).*

This return (based on order #1417421 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo

S/N: A5+BT25071200066N

Return Reason: No digital connectivity which I need. Did not research product properly

(1) S8 Powered Subwoofer - Hi-Gloss Piano White

S/N: S825042200384W

Return Reason: Returning with the A5+ speakers as set

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

## Tracking Information



**A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo - (USPS)**

[1ZXH25950312854129](#)

**S8 Powered Subwoofer - Hi-Gloss Piano White - (USPS)** [1ZXH25950337484394](#)

# Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1417421	RMA Number	 RA260210614
Return Type	Refund of \$672 (\$62 deducted for prepaid shipping)	RMA Submitted	February 11, 2026 7:09 pm
Comments: Product has not been opened. In original packaging.			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo	A5+BT25071200066N	No digital connectivity which I need. Did not research product properly
1	S8 Powered Subwoofer - Hi-Gloss Piano White	S825042200384W	Returning with the A5+ speakers as set

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Burt Hromy

---

---

---

---

#### Ship To:

Audioengine  
RMA# RA260210614 (1 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States





**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1417421	RMA Number	 RA260210614
Return Type	Refund of \$672 (\$62 deducted for prepaid shipping)	RMA Submitted	February 11, 2026 7:09 pm
Comments: Product has not been opened. In original packaging.			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo	A5+BT25071200066N	No digital connectivity which I need. Did not research product properly
1	S8 Powered Subwoofer - Hi-Gloss Piano White	S825042200384W	Returning with the A5+ speakers as set

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Burt Hromy

---

---

---

---

#### Ship To:

Audioengine  
RMA# RA260210614 (2 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: A5+ Home Music System w/ Bluetooth aptX-HD - Carbonized Bamboo

BURTHROMY  
17064648591  
AUDIOENGINE  
5918 OLD DOMINION RD  
COLUMBUS GA 31909

32 LBS

1 OF 1

DWT: 22,15,12

**SHIP TO:**

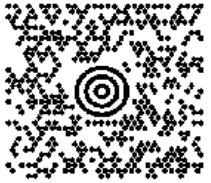
ATTN: RMA #260210614

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

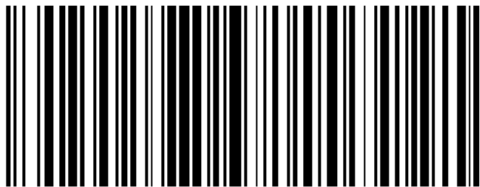


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 1285 4129



BILLING: P/P



XOL 26.02.05

NV45 7.0A 02/2026\*

TM

# For: S8 Powered Subwoofer - Hi-Gloss Piano White

BURTHROMY  
17064648591  
AUDIOENGINE  
5918 OLD DOMINION RD  
COLUMBUS GA 31909

35 LBS

1 OF 1

DWT: 18,16,16

**SHIP TO:**

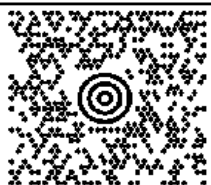
ATTN: RMA #260210614

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

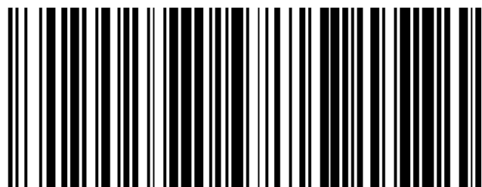


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 3748 4394



BILLING: P/P



TM

XOL 26.02.05

NV45 7.0A 02/2026\*