

# Audioengine Return Instructions

**RMA: #RA260210591**

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Thanks for submitting a return Jose!

*If you ever need assistance with this return, please reference support ticket #118521 for return #RA260210591 when submitting a [support request](#).*

This return (based on order #1417293 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) S8 Powered Subwoofer - Matte Black

S/N: S825050601194B

Return Reason: Sounds too boomy for music using HD4 speakers in home office

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**S8 Powered Subwoofer - Matte Black - (USPS) [1ZXH25950329325482](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1417293	RMA Number	 RA260210591
Return Type	Refund of \$332 (\$17 deducted for prepaid shipping)	RMA Submitted	February 4, 2026 7:01 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	S8 Powered Subwoofer - Matte Black	S825050601194B	Sounds too boomy for music using HD4 speakers in home office

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Jose Loya

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### Ship To:

Audioengine  
RMA# RA260210591 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1417293

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260210591

# For: S8 Powered Subwoofer - Matte Black

JOSE LOYA  
13102005678  
AUDIOENGINE  
1105 VAN DR  
ALLEN TX 75013

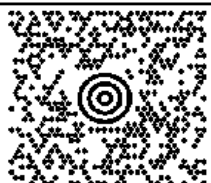
30 LBS

1 OF 1

DWT: 18,16,16

**SHIP TO:**

ATTN: RMA #260210591  
8558455525  
AUDIOENGINE  
304 PROGRESS DR  
**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 2932 5482



BILLING: P/P



TM

XOL 26.01.20

NV45 6.0A 02/2026\*