

Audioengine Return Instructions

RMA: #RA260210576

Thanks for submitting a return Charles!

If you ever need assistance with this return, please reference support ticket #118393 for return #RA260210576 when submitting a [support request](#).

This return (based on order #1416371 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) DS1M Desktop Stands

S/N: n/a

Return Reason: Not needed

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

S/N: A2+BT-US-BLK

Return Reason: Not needed

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

DS1M Desktop Stands - (USPS) [1ZXH25950325029032](#)

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)
[1ZXH25950334323447](#)

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

| | | | |
|--|--|---------------|--|
| Order Number |  1416371 | RMA Number |  RA260210576 |
| Return Type | Refund of \$289 (\$29 deducted for prepaid shipping) | RMA Submitted | February 2, 2026 3:38 am |
| Comments: There's nothing wrong with them; I never took them out of the box. | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|---|------------------|---------------|
| 1 | DS1M Desktop Stands | | Not needed |
| 1 | A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black | A2+BT-US-BLK | Not needed |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Charles Perrault

Ship To:

Audioengine
RMA# RA260210576 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

| | | | |
|---|--|---------------|--|
| Order Number |  1416371 | RMA Number |  RA260210576 |
| Return Type | Refund of \$289 (\$29 deducted for prepaid shipping) | RMA Submitted | February 2, 2026 3:38 am |
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Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Charles Perrault

Ship To:

Audioengine
RMA# RA260210576 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: DS1M Desktop Stands

CHARLES PERRAULT
9207178596
AUDIOENGINE
PO BOX 2172
MANITOWOC WI 54221

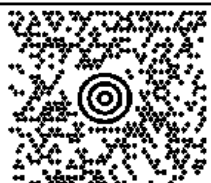
2 LBS

1 OF 1

DWT: 7,5,3

SHIP TO:

ATTN: RMA #260210576
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2502 9032



BILLING: P/P



TM

XOL 26.01.20

NV45 6.0A 02/2026*

For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

CHARLES PERRAULT
9207178596
AUDIOENGINE
PO BOX 2172
MANITOWOC WI 54221

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

ATTN: RMA #260210576

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

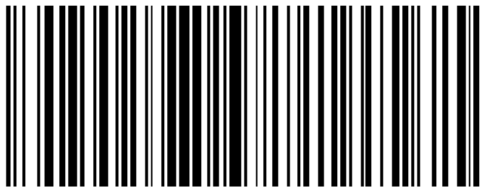


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3432 3447



BILLING: P/P



XOL 26.01.20

NV45 6.0A 02/2026*

TM