

Audioengine Return Instructions

RMA: #RA260210575

Thanks for submitting a return John!

If you ever need assistance with this return, please reference support ticket #118382 for return #RA260210575 when submitting a [support request](#).

This return (based on order #1401882 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver

S/N: B125081595-M

Return Reason: Bought a DAC that has a bluetooth receiver

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401882	RMA Number	 RA260210575
Return Type	Refund of \$189 (provide own shipping method)	RMA Submitted	February 1, 2026 8:23 pm
Comments: Product is very good. Paired with iPhone and worked right away, no problems at all. Barely used.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B125081595-M	Bought a DAC that has a bluetooth receiver

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

John Cesarini

Ship To:

Audioengine
RMA# RA260210575 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

