

Audioengine Return Instructions

RMA: #RA260110570

Thanks for submitting a return Christopher!

If you ever need assistance with this return, please reference support ticket #118272 for return #RA260110570 when submitting a [support request](#).

This return (based on order #1416036 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Hi-Gloss Piano White
S/N: 25050600006W
Return Reason: will purchase in wood

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Hi-Gloss Piano White - (USPS) [1ZXH25950328977673](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1416036	RMA Number	 RA260110570
Return Type	Return for \$319 in store credit	RMA Submitted	January 28, 2026 8:22 pm
Comments: will apply credit to bamboo finish model. thought the white would be ok.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Hi-Gloss Piano White	25050600006W	will purchase in wood

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Christopher T Burr

Ship To:

Audioengine
RMA# RA260110570 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1416036

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260110570

For: A5+ Home Music System - Hi-Gloss Piano White

CHRISTOPHER T BURR
15084232651
AUDIOENGINE
66 PLEASANT VALLEY RD
WOLFEBORO NH 03894-4431

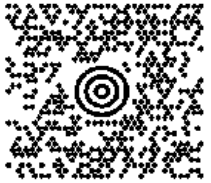
29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

ATTN: RMA #260110570
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

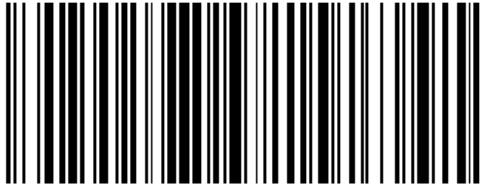


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2897 7673



BILLING: P/P



TM

XOL 26.01.20

NV45 S.0A 01/2026*