

Audioengine Return Instructions

RMA: #RA260110562

Thanks for submitting a return Brandon!

If you ever need assistance with this return, please reference support ticket #118206 for return #RA260110562 when submitting a [support request](#).

This return (based on order #1401833 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: A2+BT24092701899W
Return Reason: Broken input connection

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White - (USPS)
[1ZXH25950311213288](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401833	RMA Number	 RA260110562
Return Type	Return for \$279 in store credit	RMA Submitted	January 26, 2026 5:17 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	A2+BT24092701899W	Broken input connection

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Brandon Crain

Ship To:

Audioengine
RMA# RA260110562 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



**For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD
- Hi-Gloss Piano White**

BRANDON CRAIN
17853316434
AUDIOENGINE
741 FEDERAL AVE E
SEATTLE WA 98102

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

ATTN: RMA #260110562

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

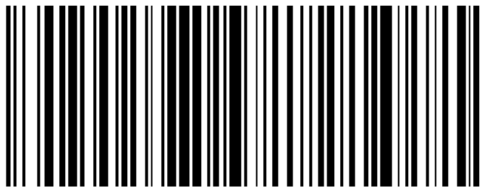


TX 750 2-01

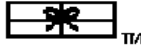


UPS GROUND

TRACKING #: 1Z XH2 595 03 1121 3288



BILLING: P/P



XOL 26.01.20

NV45 S.0A 01/2026*

TM