

Audioengine Return Instructions

RMA: #RA260110560

Thanks for submitting a return Grant!

If you ever need assistance with this return, please reference support ticket #118123 for return #RA260110560 when submitting a [support request](#).

This return (based on order #1416591 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black
S/N: 31364-AUDENGA2

Return Reason: Probable internal amplifier issue. Whether Bluetooth, rca, or usb, sound continued to go in and out. This was tested in multiple rooms with multiple power sources. I followed all the steps in the website. Unfortunately could not get a steady audio stream. Sounded great when it worked, will probably just buy new

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1416591	RMA Number	 RA260110560
Return Type	Refund of \$223 (provide own shipping method)	RMA Submitted	January 23, 2026 1:21 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black	31364-AUDENGA2	Probable internal amplifier issue. Whether Bluetooth, rca, or usb, sound continued to go in and out. This was tested in multiple rooms with multiple power sources. I followed all the steps in the website. Unfortunately could not get a steady audio stream. Sounded great when it worked, will probably just buy new

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Grant Kierpa

Ship To:

Audioengine
RMA# RA260110560 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

