

Audioengine Return Instructions

RMA: #RA260110550

Thanks for submitting a return Erica!

If you ever need assistance with this return, please reference support ticket #118006 for return #RA260110550 when submitting a [support request](#).

This return (based on order #1416438 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: Not opened
Return Reason: No longer need

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS) [1ZXH25950325297172](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1416438	RMA Number	 RA260110550
Return Type	Refund of \$468 (\$31 deducted for prepaid shipping)	RMA Submitted	January 21, 2026 2:04 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	Not opened	No longer need

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Erica Carmichael

Ship To:

Audioengine
RMA# RA260110550 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1416438

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260110550

For: A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black

ERICA SIVAK
19176182437
AUDIOENGINE
3229 NE 67TH AVE
PORTLAND OR 97213

30 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

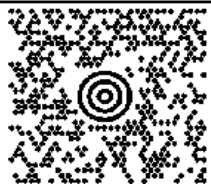
ATTN: RMA #260110550

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

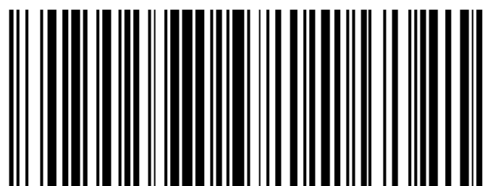


TX 750 2-01

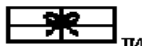


UPS GROUND

TRACKING #: 1Z XH2 595 03 2529 7172



BILLING: P/P



XOL 26.01.20

NV45 4.0A 01/2026*

TM