

Audioengine Return Instructions

RMA: #RA260110533

Thanks for submitting a return Andrew!

If you ever need assistance with this return, please reference support ticket #117793 for return #RA260110533 when submitting a [support request](#).

This return (based on order #1416248 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black
S/N: A5+BT25051300151B
Return Reason: Speakers not a good fit for current set up

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black - (USPS)
[1ZXH25950336496810](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1416248	RMA Number	 RA260110533
Return Type	Refund of \$382 (\$17 deducted for prepaid shipping)	RMA Submitted	January 13, 2026 4:54 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black	A5+BT25051300151B	Speakers not a good fit for current set up

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Andrew Black

Ship To:

Audioengine
RMA# RA260110533 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black

ANDREW BLACK
12543663050
AUDIOENGINE
2011 CARDINAL LN
LEWISVILLE TX 75077

32 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

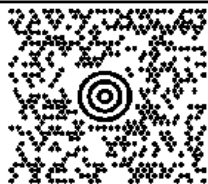
ATTN: RMA #260110533

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3649 6810



BILLING: P/P

