

Audioengine Return Instructions

RMA: #RA260110520

Thanks for submitting a return Saurabh!

If you ever need assistance with this return, please reference support ticket #117644 for return #RA260110520 when submitting a [support request](#).

This return (based on order #1402298 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Matte Black

S/N: A5+25062300146B

Return Reason: The speakers are too big for my desk.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Matte Black - (USPS) [1ZXH25950318287151](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1402298	RMA Number	 RA260110520
Return Type	Refund of \$374 (\$25 deducted for prepaid shipping)	RMA Submitted	January 8, 2026 11:48 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Matte Black	A5+25062300146B	The speakers are too big for my desk.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Saurabh Gadre

Ship To:

Audioengine
RMA# RA260110520 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1402298

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA260110520

For: A5+ Home Music System - Matte Black

SAURABH GADRE
13219451146
AUDIOENGINE
5405 WATERVISTA DR
ORLANDO FL 32821

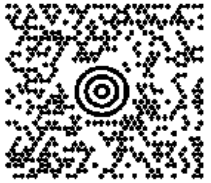
29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

ATTN: RMA #260110520
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

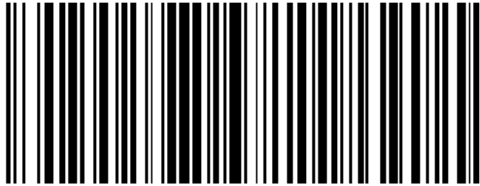


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1828 7151



BILLING: P/P



TM

XOL 25.12.22

NV45 2.0A 01/2026