

Audioengine Return Instructions

RMA: #RA260110514

Thanks for submitting a return YUHUI!

If you ever need assistance with this return, please reference support ticket #117596 for return #RA260110514 when submitting a [support request](#).

This return (based on order #1415973 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ / HD3 Replacement Power Supply

S/N: n/a

Return Reason: Bought thinking speaker power cable was broken. Used the new one still no power thus returning.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ / HD3 Replacement Power Supply - (USPS) [1ZXH25950303087038](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1415973	RMA Number	 RA260110514
Return Type	Refund of \$11 (\$15 deducted for prepaid shipping)	RMA Submitted	January 7, 2026 9:53 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ / HD3 Replacement Power Supply		Bought thinking speaker power cable was broken. Used the new one still no power thus returning.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

YUHUI FANG

Ship To:

Audioengine
RMA# RA260110514 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ / HD3 Replacement Power Supply

YUHUI FANG
15307609089
AUDIOENGINE
75 HARVARD ST
NEWTON MA 02460

3 LBS

1 OF 1

DWT: 6,6,6

SHIP TO:

ATTN: RMA #260110514
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

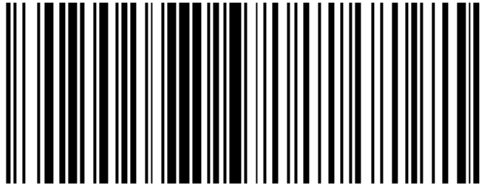


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0308 7038



BILLING: P/P



TM

XOL 25.09.19

NV45 2.0A 01/2026*