

Audioengine Return Instructions

RMA: #RA251210476

Thanks for submitting a return scott!

If you ever need assistance with this return, please reference support ticket #117318 for return #RA251210476 when submitting a [support request](#).

This return (based on order #1402283 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Hi-Gloss Piano White
S/N: not sure box still unopened
Return Reason: different color

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Hi-Gloss Piano White - (USPS) [1ZXH25950333539154](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1402283	RMA Number	 RA251210476
Return Type	Return for \$399 in store credit	RMA Submitted	December 30, 2025 5:40 pm
Comments: i would just like to exchange these for the same exact speakers but in black. are you able to just process an exchange?			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Hi-Gloss Piano White	not sure box still unopened	different color

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

scott casado

Ship To:

Audioengine
RMA# RA251210476 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System - Hi-Gloss Piano White

SCOTT CASADO
19175153114
AUDIOENGINE
110 W 86TH STREET
NEW YORK NY 10024

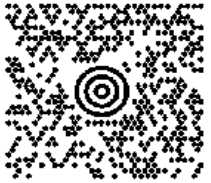
29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

ATTN: RMA #251210476
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

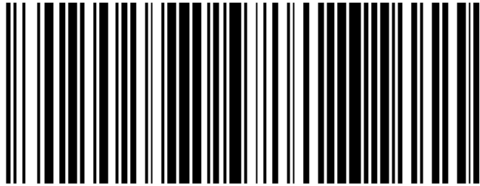


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3353 9154



BILLING: P/P



TM

XOL 25.05.10

MV45 53.0A 12/2025*