

Audioengine Return Instructions

RMA: #RA251210470

Thanks for submitting a return Marvin!

If you ever need assistance with this return, please reference support ticket #117261 for return #RA251210470 when submitting a [support request](#).

This return (based on order #1401401 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black
S/N: A2+BT240100702504B

Return Reason: Son wants to get a bigger set

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black - (USPS)
[1ZXH25950319411406](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401401	RMA Number	 RA251210470
Return Type	Refund of \$208 (\$15 deducted for prepaid shipping)	RMA Submitted	December 29, 2025 5:07 pm
Comments: I'm going to do the partial refund and let send him the \$ and he can order the ones he wants..			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black	A2+BT240100702504B	Son wants to get a bigger set

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Marvin Poole

Ship To:

Audioengine
RMA# RA251210470 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD (Open Box) - Matte Black

MARVIN POOLE
12259786801
AUDIOENGINE
37414 OAK HILLS DR
DENHAM SPRINGS LA 70706

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

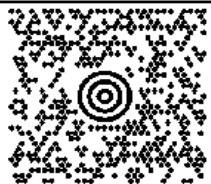
ATTN: RMA #251210470

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1941 1406



BILLING: P/P



XOL 25.09.10

MV45 53.0A 12/2025*

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