

Audioengine Return Instructions

RMA: #RA251210468

Thanks for submitting a return Brandon!

If you ever need assistance with this return, please reference support ticket #117241 for return #RA251210468 when submitting a [support request](#).

This return (based on order #1401175 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A5+BT25051500113b
Return Reason: Donâ€™t need

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS) [1ZXH25950333847866](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401175	RMA Number	 RA251210468
Return Type	Refund of \$368 (\$31 deducted for prepaid shipping)	RMA Submitted	December 29, 2025 3:43 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black	A5+BT25051500113b	Donâ€™t need

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Brandon Hall

Ship To:

Audioengine
RMA# RA251210468 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1401175

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210468

For: A5+ Home Music System w/ Bluetooth aptX-HD - Matte Black

BRANDON HALL
18603917113
AUDIOENGINE
6648 NW 165TH AVE
PORTLAND OR 97229

30 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

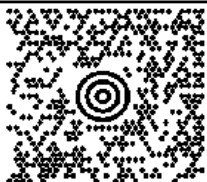
ATTN: RMA #251210468

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3384 7866



BILLING: P/P



XOL 25.09.10

MV48 53.0A 12/2025*

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