

Audioengine Return Instructions

RMA: #RA251210461

Thanks for submitting a return Eric!

If you ever need assistance with this return, please reference support ticket #117153 for return #RA251210461 when submitting a [support request](#).

This return (based on order #1400720 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: HD6-25070900181-BLK

Return Reason: I wasn't satisfied with the sound quality compared to my old A5+'s considering the higher price.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD6 Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS) [1ZXH25950313851120](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1400720	RMA Number	 RA251210461
Return Type	Refund of \$666 (\$33 deducted for prepaid shipping)	RMA Submitted	December 26, 2025 5:39 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Home Music System w/ Bluetooth aptX-HD - Matte Black	HD6-25070900181-BLK	I wasn't satisfied with the sound quality compared to my old A5+'s considering the higher price.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Eric Latch

Ship To:

Audioengine
RMA# RA251210461 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD6 Home Music System w/ Bluetooth aptX-HD - Matte Black

ERIC LATCH
13055886008
AUDIOENGINE
5356 SW 34TH AVE
FORT LAUDERDALE FL 33312

37 LBS

1 OF 1

DWT: 20,15,12

SHIP TO:

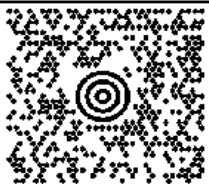
ATTN: RMA #251210461

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1385 1120



BILLING: P/P



XOL 25.09.10

MV45 52.0A 12/2025*

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