

Audioengine Return Instructions

RMA: #RA251210459

Thanks for submitting a return W R!

If you ever need assistance with this return, please reference support ticket #117101 for return #RA251210459 when submitting a [support request](#).

This return (based on order #1399302 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive - Real Wood Walnut Veneer
S/N: SKU:HD4-US-WAL
Return Reason: Didn't like

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive - Real Wood Walnut Veneer - (USPS) [1ZXH25950330978659](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1399302	RMA Number	 RA251210459
Return Type	Refund of \$402 (\$27 deducted for prepaid shipping)	RMA Submitted	December 26, 2025 9:28 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive - Real Wood Walnut Veneer	SKU:HD4-US-WAL	Didn't like

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

W R HANLON

Ship To:

Audioengine
RMA# RA251210459 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive - Real Wood Walnut Veneer

W R HANLON
12027443924
AUDIOENGINE
4824 CUMBERLAND AVE
CHEVY CHASE MD 20815

16 LBS

1 OF 1

DWT: 20,16,13

SHIP TO:

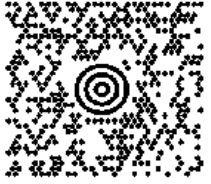
ATTN: RMA #251210459

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

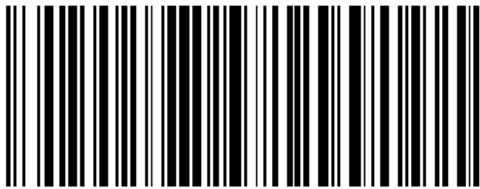


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3097 8659



BILLING: P/P



XOL 25.09.10

MV45 52.0A 12/2025*

TM