

# Audioengine Return Instructions

**RMA: #RA251210458**

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Thanks for submitting a return Jordan!

*If you ever need assistance with this return, please reference support ticket #117087 for return #RA251210458 when submitting a [support request](#).*

This return (based on order #1384080 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## **Returning Products:**

(1) HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black  
S/N: hd4240710253b-m01

Return Reason: Too large for my desk.

## **Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## **Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## **Step 3:**



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1384080	RMA Number	 RA251210458
Return Type	Refund of \$322 (provide own shipping method)	RMA Submitted	December 25, 2025 5:58 pm
Comments: I also put the DS2M stands in the box to be returned. It didn't give me an option to select return for them. I am going to purchase the smaller HD3 speakers and will need to purchase the stands that fit those speakers. They were also on order 1384080 and were \$45.			
Thank you, Jordan Leisinger			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black	hd4240710253b-m01	Too large for my desk.

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Jordan Leisinger

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#### Ship To:

Audioengine  
RMA# RA251210458 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

