

Audioengine Return Instructions

RMA: #RA251210449

Thanks for submitting a return Jason!

If you ever need assistance with this return, please reference support ticket #116963 for return #RA251210449 when submitting a [support request](#).

This return (based on order #1401507 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver
S/N: B124123301
Return Reason: Bluetooth cutting in and out

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401507	RMA Number	 RA251210449
Return Type	Refund of \$149 (provide own shipping method)	RMA Submitted	December 21, 2025 12:27 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124123301	Bluetooth cutting in and out

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Jason Marinelli

Ship To:

Audioengine
RMA# RA251210449 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1401507

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210449