

Audioengine Return Instructions

RMA: #RA251210441

Thanks for submitting a return Victoria!

If you ever need assistance with this return, please reference support ticket #116861 for return #RA251210441 when submitting a [support request](#).

This return (based on order #1400945 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Matte Black

S/N: A5+25062300310B

Return Reason: Ordered the wrong speakers

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Matte Black - (USPS) [1ZXH25950328906285](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1400945	RMA Number	 RA251210441
Return Type	Return for \$319 in store credit	RMA Submitted	December 17, 2025 3:04 pm
Comments: I'd love to exchange the speakers for the same system that has Bluetooth! How do I make that happen?			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Matte Black	A5+25062300310B	Ordered the wrong speakers

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Victoria Thomas

Ship To:

Audioengine
RMA# RA251210441 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System - Matte Black

TRACY LARSON
14065709768
AUDIOENGINE
511 SE GREEN ST
LEES SUMMIT MO 64063

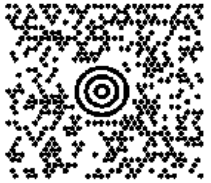
29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

ATTN: RMA #251210441
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

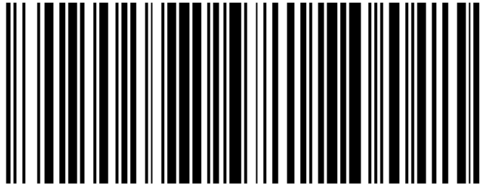


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2890 6285



BILLING: P/P



TM

XOL 25.09.10

MV45 51.0A 12/2025*