

# Audioengine Return Instructions

**RMA: #RA251210435**

---

Thanks for submitting a return Victor!

*If you ever need assistance with this return, please reference support ticket #116792 for return #RA251210435 when submitting a [support request](#).*

This return (based on order #1400877 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer  
S/N: B2-25042800306-WAL  
Return Reason: NEVER OPENED - duplicate gift

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer - (USPS) [1ZXH25950323158825](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1400877	RMA Number	 RA251210435
Return Type	Refund of \$124 (\$15 deducted for prepaid shipping)	RMA Submitted	December 16, 2025 9:41 am
Comments: Never opened, bought as a Christmas gift only to find out gift is not needed			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer	B2-25042800306-WAL	NEVER OPENED - duplicate gift

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Victor Andrews

---

---

---

---

### Ship To:

Audioengine  
RMA# RA251210435 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



**For: B2 Home Music System w/ Bluetooth aptX (A2 All-in-One)  
- Real Wood Walnut Veneer**

VICTOR ANDREWS  
16164385242  
AUDIOENGINE  
39423 FAIRLANE DR  
ZEPHYRHILLS FL 33542

**10 LBS**

**1 OF 1**

DWT: 16,11,8

**SHIP TO:**

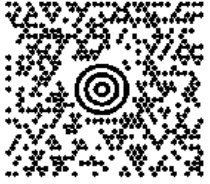
ATTN: RMA #251210435

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

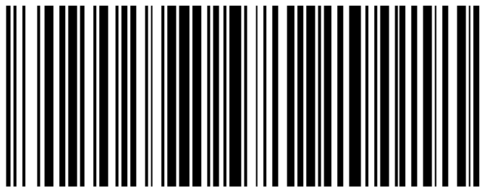


**TX 750 2-01**

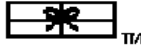


**UPS GROUND**

TRACKING #: 1Z XH2 595 03 2315 8825



BILLING: P/P



XOL 25.09.10

MV48 51.0A 12/2025\*

TM