

Audioengine Return Instructions

RMA: #RA251210434

Thanks for submitting a return Alyson!

If you ever need assistance with this return, please reference support ticket #116790 for return #RA251210434 when submitting a [support request](#).

This return (based on order #1400765 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver

S/N: B124125035-M

Return Reason: I was sent to the Australian version. Need the US version

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Next Gen Bluetooth Music Receiver - (USPS) [1ZXH25950303385251](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

| | | | |
|---|--|---------------|--|
| Order Number |  1400765 | RMA Number |  RA251210434 |
| Return Type | Return for \$189 in store credit | RMA Submitted | December 16, 2025 9:38 am |
| Comments: I will send the Australian B1 audio engine, Bluetooth device, and need the Bluetooth device for the United States | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|--------------------------------------|------------------|---|
| 1 | B1 Next Gen Bluetooth Music Receiver | B124125035-M | I was sent to the Australian version. Need the US version |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Alyson Boarman

Ship To:

Audioengine
RMA# RA251210434 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: B1 Next Gen Bluetooth Music Receiver

ALYSON BOARMAN
16122961082
AUDIOENGINE
5830 KNOX AVE S.
MINNEAPOLIS MN 55419

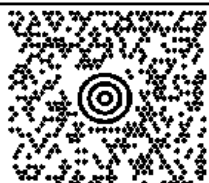
2 LBS

1 OF 1

DWT: 11,8,3

SHIP TO:

ATTN: RMA #251210434
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0338 5251



BILLING: P/P



TM

XOL 25.05.10

MV45 51.0A 12/2025*