

Audioengine Return Instructions

RMA: #RA251210433

Thanks for submitting a return William.!

If you ever need assistance with this return, please reference support ticket #116788 for return #RA251210433 when submitting a [support request](#).

This return (based on order #1401825 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White
S/N: HD6-250506000034
Return Reason: to large for my needs

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401825	RMA Number	 RA251210433
Return Type	Refund of \$499 (provide own shipping method)	RMA Submitted	December 16, 2025 9:38 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Home Music System w/ Bluetooth aptX-HD - Hi-Gloss Piano White	HD6-250506000034	to large for my needs

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

William. Bryant

Ship To:

Audioengine
RMA# RA251210433 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

