

Audioengine Return Instructions

RMA: #RA251210432

Thanks for submitting a return Tim!

If you ever need assistance with this return, please reference support ticket #116769 for return #RA251210432 when submitting a [support request](#).

This return (based on order #1401542 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer
S/N: B2-25042800491-WAL

Return Reason: disappointing sound quality

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

| | | | |
|--|--|---------------|--|
| Order Number |  1401542 | RMA Number |  RA251210432 |
| Return Type | Refund of \$139 (provide own shipping method) | RMA Submitted | December 15, 2025 7:42 pm |
| Comments: Unfortunate that I have to pay return shipping. You promised a lot on the quality of this system. Average at best for this size and power. | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|--|--------------------|-----------------------------|
| 1 | B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer | B2-25042800491-WAL | disappointing sound quality |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Tim Doelman

Ship To:

Audioengine
RMA# RA251210432 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

