

Audioengine Return Instructions

RMA: #RA251210425

Thanks for submitting a return Jon!

If you ever need assistance with this return, please reference support ticket #116646 for return #RA251210425 when submitting a [support request](#).

This return (based on order #1400583 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System - Matte Black
S/N: A5+25081400084B
Return Reason: Better price a day later

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Matte Black - (USPS) [1ZXH25950332129750](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1400583	RMA Number	 RA251210425
Return Type	Refund of \$372 (\$27 deducted for prepaid shipping)	RMA Submitted	December 12, 2025 3:45 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Matte Black	A5+25081400084B	Better price a day later

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Jon Morgan

Ship To:

Audioengine
RMA# RA251210425 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1400583

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210425

For: A5+ Home Music System - Matte Black

JON MORGAN
19372486836
AUDIOENGINE
7955 TRILLIUM CT
ALEXANDRIA KY 41001

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

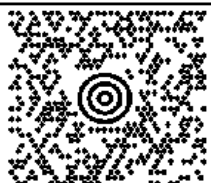
ATTN: RMA #251210425

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

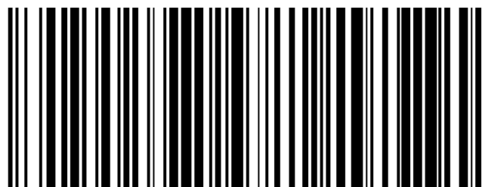


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 3212 9750



BILLING: P/P



TM

XOL 25.05.10

MV45 50.0A 12/2025*