

Audioengine Return Instructions

RMA: #RA251210412

Thanks for submitting a return Brian!

If you ever need assistance with this return, please reference support ticket #116601 for return #RA251210412 when submitting a [support request](#).

This return (based on order #1401360 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC
S/N: D125010562-V2
Return Reason: Cannot tell the difference

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

D1 Desktop Headphone Amplifier and DAC - (USPS) [1ZXH25950305004999](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401360	RMA Number	 RA251210412
Return Type	Refund of \$122 (\$13 deducted for prepaid shipping)	RMA Submitted	December 11, 2025 7:18 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC	D125010562-V2	Cannot tell the difference

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Brian Han

Ship To:

Audioengine
RMA# RA251210412 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1401360

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210412

For: D1 Desktop Headphone Amplifier and DAC

BRIAN HAN
12132358005
AUDIOENGINE
549 GLORIA RD
ARCADIA CA 91006

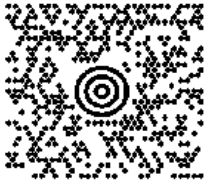
2 LBS

1 OF 1

DWT: 11,7,3

SHIP TO:

ATTN: RMA #251210412
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

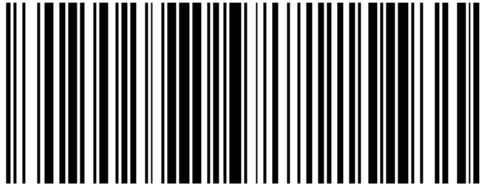


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0500 4999



BILLING: P/P



TM

XOL 25.09.10

MV45 50.0A 12/2025*