

Audioengine Return Instructions

RMA: #RA251210386

Thanks for submitting a return Anil!

If you ever need assistance with this return, please reference support ticket #116375 for return #RA251210386 when submitting a [support request](#).

This return (based on order #1399298 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black
S/N: HD4240710082B-M01

Return Reason: Not much improvement than previous model for sound

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black - (USPS) [1ZXH25950326389964](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1399298	RMA Number	 RA251210386
Return Type	Refund of \$316 (\$27 deducted for prepaid shipping)	RMA Submitted	December 8, 2025 11:08 am
Comments: Sending back everything it came with in original packaging. Speaker grills on speakers.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black	HD4240710082B-M01	Not much improvement than previous model for sound

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Anil LakkyReddy

Ship To:

Audioengine
RMA# RA251210386 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD4 Next Gen Home Music System w/ Bluetooth aptX Adaptive (Open Box) - Matte Black

ANIL LAKKYREDDY
19252168557
AUDIOENGINE
1216 CHANCERY WAY
SAN RAMON CA 94582

15 LBS

1 OF 1

DWT: 20,16,13

SHIP TO:

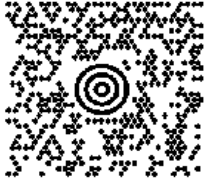
ATTN: RMA #251210386

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

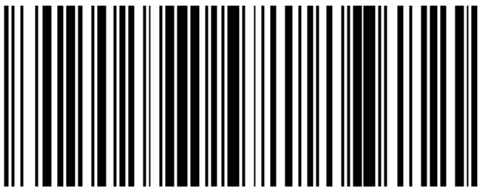


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2638 9964



BILLING: P/P



XOL 25.09.10

MV48 50.0A 12/2025*

TM