

Audioengine Return Instructions

RMA: #RA251210385

Thanks for submitting a return KHANH N!

If you ever need assistance with this return, please reference support ticket #116350 for return #RA251210385 when submitting a [support request](#).

This return (based on order #1399361 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD6 Wireless Speaker System (Open Box) - Hi-Gloss Piano White
S/N: HD6-25050600178-WHT
Return Reason: Doesn't sound right to my ears

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

HD6 Wireless Speaker System (Open Box) - Hi-Gloss Piano White - (USPS)
[1ZXH25950311784331](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1399361	RMA Number	 RA251210385
Return Type	Refund of \$540 (\$19 deducted for prepaid shipping)	RMA Submitted	December 7, 2025 2:47 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Wireless Speaker System (Open Box) - Hi-Gloss Piano White	HD6-25050600178-WHT	Doesn't sound right to my ears

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

KHANH N NGUYEN

Ship To:

Audioengine
RMA# RA251210385 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1399361

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210385

For: HD6 Wireless Speaker System (Open Box) - Hi-Gloss Piano White

KHANH N. NGUYEN
18326610216
AUDIOENGINE
7711 ROMNEY RD
HOUSTON TX 77036

37 LBS

1 OF 1

DWT: 22,17,15

SHIP TO:

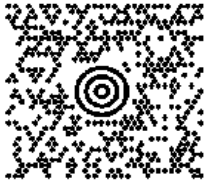
ATTN: RMA #251210385

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

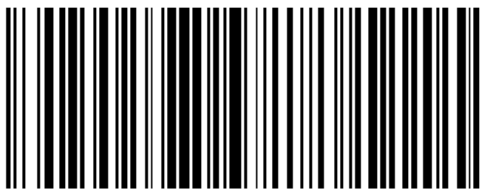


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1178 4331



BILLING: P/P



XOL 25.09.10

MV48 50.0A 12/2025*

TM