

Audioengine Return Instructions

RMA: #RA251210383

Thanks for submitting a return Marcus!

If you ever need assistance with this return, please reference support ticket #116343 for return #RA251210383 when submitting a [support request](#).

This return (based on order #1401004 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver
S/N: B124123312-M
Return Reason: Defective

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1401004	RMA Number	 RA251210383
Return Type	Refund of \$149 (provide own shipping method)	RMA Submitted	December 7, 2025 11:24 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124123312-M	Defective

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Marcus Pelucio

Ship To:

Audioengine
RMA# RA251210383 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1401004

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251210383