

# Audioengine Return Instructions

**RMA: #RA251210369**

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Thanks for submitting a return Megan!

*If you ever need assistance with this return, please reference support ticket #116084 for return #RA251210369 when submitting a [support request](#).*

This return (based on order #1400508 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer  
S/N: Hd3-25050600195-wal

Return Reason: I thought I had ordered the same speakers I had before by look, but realizing I actually needed to order the HD6

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer** - (USPS) [1ZXH25950306123313](https://usps.com/track/1ZXH25950306123313)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1400508	RMA Number	 RA251210369
Return Type	Return for \$278 in store credit	RMA Submitted	December 1, 2025 7:06 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer	Hd3-25050600195-wal	I thought I had ordered the same speakers I had before by look, but realizing I actually needed to order the HD6

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Megan Jio

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### Ship To:

Audioengine  
RMA# RA251210369 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer

MEGAN IJO  
18052346821  
AUDIOENGINE  
4685 SYCAMORE RD  
ATASCADERO CA 93422

11 LBS

1 OF 1

DWT: 12,12,9

**SHIP TO:**

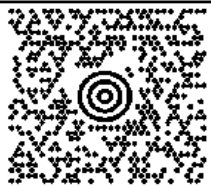
ATTN: RMA #251210369

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0612 3313



BILLING: P/P



XOL 25.09.10

MV45 49.0A 11/2025\*

TM