

# Audioengine Return Instructions

**RMA: #RA251110365**

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Thanks for submitting a return Safet!

*If you ever need assistance with this return, please reference support ticket #116005 for return #RA251110365 when submitting a [support request](#).*

This return (based on order #1399129 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) S8 Wireless Subwoofer - Matte Black

S/N: S825050600787B

Return Reason: Their is no audio coming from the sub refuses to pair with my speakers

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**S8 Wireless Subwoofer - Matte Black - (USPS) [1ZXH25950305127544](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1399129	RMA Number	 RA251110365
Return Type	Refund of \$350 (\$25 deducted for prepaid shipping)	RMA Submitted	November 30, 2025 10:14 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	S8 Wireless Subwoofer - Matte Black	S825050600787B	Their is no audio coming from the sub refuses to pair with my speakers

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Safet Santic

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### Ship To:

Audioengine  
RMA# RA251110365 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1399129

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251110365

# For: S8 Wireless Subwoofer - Matte Black

SAFET SANTIC  
17273267945  
AUDIOENGINE  
7151 MAPLEHURST DR  
PORT RICHEY FL 34668

32 LBS

1 OF 1

DWT: 20,16,16

**SHIP TO:**

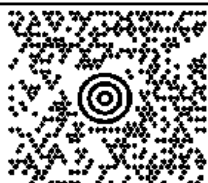
ATTN: RMA #251110365

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 0512 7544



BILLING: P/P



TM

XOL 25.09.10

MV45 49.0A 11/2025\*