

Audioengine Return Instructions

RMA: #RA251110363

Thanks for submitting a return Michael!

If you ever need assistance with this return, please reference support ticket #115936 for return #RA251110363 when submitting a [support request](#).

This return (based on order #1399234 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer
S/N: HD3-25070200363

Return Reason: Did not like them

(1) DS1M Desktop Stands

S/N: n/a

Return Reason: I do not need them

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer - (USPS) [1ZXH25950325037541](#)

DS1M Desktop Stands - (USPS) [1ZXH25950315047522](#)

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1399234	RMA Number	 RA251110363
Return Type	Refund of \$288 (\$29 deducted for prepaid shipping)	RMA Submitted	November 28, 2025 3:49 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer	HD3-25070200363	Did not like them
1	DS1M Desktop Stands		I do not need them

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Michael Palumbo

Ship To:

Audioengine
RMA# RA251110363 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1399234	RMA Number	 RA251110363
Return Type	Refund of \$288 (\$29 deducted for prepaid shipping)	RMA Submitted	November 28, 2025 3:49 pm
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Returned Items

Qty	Name	Serial Number(s)	Return Reason
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Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Michael Palumbo

Ship To:

Audioengine
RMA# RA251110363 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: HD3 Next Gen Home Music System w/ Bluetooth aptX-HD (A2-HD) - Real Wood Walnut Veneer

MICHAEL PALUMBO
3123911564
AUDIOENGINE
905 GARDEN STREET
PARK RIDGE IL 60068

11 LBS

1 OF 1

DWT: 12,12,9

SHIP TO:

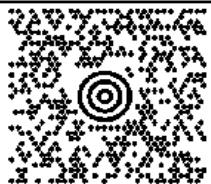
ATTN: RMA #251110363

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

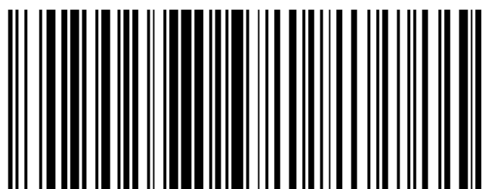


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2503 7541



BILLING: P/P



XOL 25.09.10

MV45 48.0A 11/2025*

TM

For: DS1M Desktop Stands

MICHAEL PALUMBO
3123911564
AUDIOENGINE
905 GARDEN STREET
PARK RIDGE IL 60068

2 LBS

1 OF 1

DWT: 7,5,3

SHIP TO:

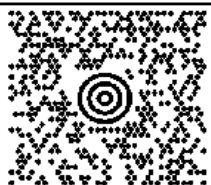
ATTN: RMA #251110363

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

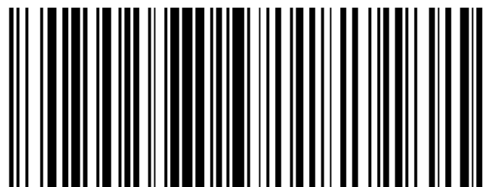


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1504 7522



BILLING: P/P



TM

XOL 25.05.10

MV45 48.0A 11/2025*