

Audioengine Return Instructions

RMA: #RA251110348

Thanks for submitting a return Felipe!

If you ever need assistance with this return, please reference support ticket #115686 for return #RA251110348 when submitting a [support request](#).

This return (based on order #1380447 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A2+BT-US-BLK

Return Reason: Sound not to my liking. A bit too much bass.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1380447	RMA Number	 RA251110348
Return Type	Refund of \$154 (provide own shipping method)	RMA Submitted	November 21, 2025 2:46 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT-US-BLK	Sound not to my liking. A bit too much bass.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Felipe Contreras

Ship To:

Audioengine
RMA# RA251110348 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1380447

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251110348