

# Audioengine Return Instructions

**RMA: #RA251110310**

---

Thanks for submitting a return Tony!

*If you ever need assistance with this return, please reference support ticket #114977 for return #RA251110310 when submitting a [support request](#).*

This return (based on order #1384200 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver  
S/N: B124121195-M  
Return Reason: no longer need

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**B1 Next Gen Bluetooth Music Receiver - (USPS) [1ZXH25950330929925](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1384200	RMA Number	 RA251110310
Return Type	Refund of \$176 (\$13 deducted for prepaid shipping)	RMA Submitted	November 4, 2025 2:14 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124121195-M	no longer need

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Tony Matelli

---

---

---

---

### Ship To:

Audioengine  
RMA# RA251110310 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1384200

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251110310

# For: B1 Next Gen Bluetooth Music Receiver

TONY MATELLI  
19173762663  
AUDIOENGINE  
394 MCGUINNESS BLVD  
BROOKLYN NY 11222

2 LBS

1 OF 1

DWT: 11,8,3

**SHIP TO:**

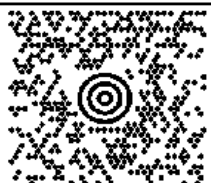
ATTN: RMA #251110310

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 3092 9925



BILLING: P/P



TM

XOL 25.09.10

MV45 45.0A 11/2025\*