

Audioengine Return Instructions

RMA: #RA251110309

Thanks for submitting a return Tony!

If you ever need assistance with this return, please reference support ticket #114975 for return #RA251110309 when submitting a [support request](#).

This return (based on order #1384201 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver
S/N: B124121193-M
Return Reason: no longer need

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Next Gen Bluetooth Music Receiver - (USPS) [1ZXH25950313380255](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1384201	RMA Number	 RA251110309
Return Type	Refund of \$176 (\$13 deducted for prepaid shipping)	RMA Submitted	November 4, 2025 2:08 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124121193-M	no longer need

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Tony Matelli

Ship To:

Audioengine
RMA# RA251110309 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1384201

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251110309

For: B1 Next Gen Bluetooth Music Receiver

TONY MATELLI
19173762663
AUDIOENGINE
394 MCGUINNESS BLVD
BROOKLYN NY 11222

2 LBS

1 OF 1

DWT: 11,8,3

SHIP TO:

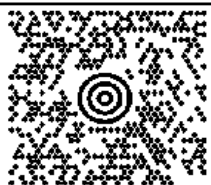
ATTN: RMA #251110309

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1338 0255



BILLING: P/P



TM

XOL 25.09.10

MV45 45.0A 11/2025*