

Audioengine Return Instructions

RMA: #RA251110302

Thanks for submitting a return Daniel!

If you ever need assistance with this return, please reference support ticket #114931 for return #RA251110302 when submitting a [support request](#).

This return (based on order #1384180 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Carbonized bamboo

S/N: a5+25030600147N

Return Reason: Need a Bluetooth option. Will order from you a bluetooth option, wireless

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Carbonized bamboo - (USPS) [1ZXH25950321605005](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

| | | | |
|--|--|---------------|--|
| Order Number |  1384180 | RMA Number |  RA251110302 |
| Return Type | Return for \$328 in store credit | RMA Submitted | November 3, 2025 3:36 pm |
| Comments: thanks will order the wireless version | | | |

Returned Items

| Qty | Name | Serial Number(s) | Return Reason |
|-----|--|------------------|---|
| 1 | A5+ Home Music System (Open Box) - Carbonized bamboo | a5+25030600147N | Need a Bluetooth option. Will order from you a bluetooth option, wireless |

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Daniel Smith

Ship To:

Audioengine
RMA# RA251110302 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1384180

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251110302

For: A5+ Home Music System (Open Box) - Carbonized bamboo

DANIEL SMITH
13234041151
AUDIOENGINE
736 GOULD AVE
HERMOSA BEACH CA 90254

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

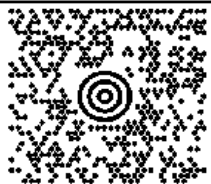
ATTN: RMA #251110302

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2160 5005



BILLING: P/P



XOL 25.09.10

MV45 45.0A 11/2025*

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