

Audioengine Return Instructions

RMA: #RA251110296

Thanks for submitting a return Richard!

If you ever need assistance with this return, please reference support ticket #114853 for return #RA251110296 when submitting a [support request](#).

This return (based on order #1379264 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer
S/N: B2-25042800152-WAL
Return Reason: Don't like the sound

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer - (USPS) [1ZXH25950304999999](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1379264	RMA Number	 RA251110296
Return Type	Refund of \$81 (\$18 deducted for prepaid shipping)	RMA Submitted	November 1, 2025 7:32 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer	B2-25042800152-WAL	Don't like the sound

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Richard Solotke

Ship To:

Audioengine
RMA# RA251110296 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer

RICHARD SOLOTKE
17609176760
AUDIOENGINE
2296 15TH AVE
SAN FRANCISCO CA 94116

10 LBS

1 OF 1

DWT: 16,11,8

SHIP TO:

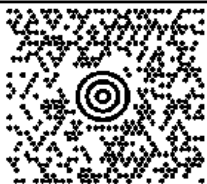
ATTN: RMA #251110296

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 0499 9999



BILLING: P/P



XOL 25.09.10

MV45 44.0A 10/2025*

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