

# Audioengine Return Instructions

**RMA: #RA251010246**

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Thanks for submitting a return Michael!

*If you ever need assistance with this return, please reference support ticket #114305 for return #RA251010246 when submitting a [support request](#).*

This return (based on order #1379457 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(2) B1 Next Gen Bluetooth Music Receiver (Open Box)  
S/N: B1-999999 + B1-999998  
Return Reason: Changed solution

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



## Tracking Information

**B1 Next Gen Bluetooth Music Receiver (Open Box)** - (USPS) [1ZXH25950333456761](#)

**B1 Next Gen Bluetooth Music Receiver (Open Box)** - (USPS) [1ZXH25950339624774](#)

# Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1379457	RMA Number	 RA251010246
Return Type	Refund of \$276 (\$26 deducted for prepaid shipping)	RMA Submitted	October 17, 2025 3:39 pm
Comments: I did not open the shipping box so they are kept in new condition			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
2	B1 Next Gen Bluetooth Music Receiver (Open Box)	B1-999999, + B1-999998	Changed solution

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Michael Mollet

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### Ship To:

Audioengine  
RMA# RA251010246 (1 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States



1379457



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA251010246

# Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1379457	RMA Number	 RA251010246
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Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Michael Mollet

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### Ship To:

Audioengine  
RMA# RA251010246 (2 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States



1379457

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RA251010246

# For: B1 Next Gen Bluetooth Music Receiver (Open Box)

MICHAEL MOLLET  
17155320269  
AUDIOENGINE  
W11896 OAKWOOD DR  
BRUCE WI 54819

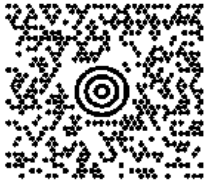
2 LBS

1 OF 1

DWT: 11,8,3

**SHIP TO:**

ATTN: RMA #251010246  
8558455525  
AUDIOENGINE  
304 PROGRESS DR  
**SHERMAN TX 75092-7054**

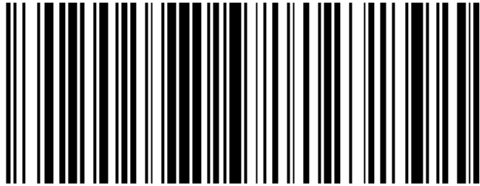


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 3345 6761



BILLING: P/P



TM

XOL 25.09.10

MV45 42.0A 10/2025\*

# For: B1 Next Gen Bluetooth Music Receiver (Open Box)

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17155320269  
AUDIOENGINE  
W11896 OAKWOOD DR  
BRUCE WI 54819

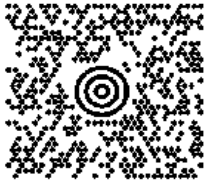
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1 OF 1

DWT: 11,8,3

**SHIP TO:**

ATTN: RMA #251010246  
8558455525  
AUDIOENGINE  
304 PROGRESS DR  
**SHERMAN TX 75092-7054**

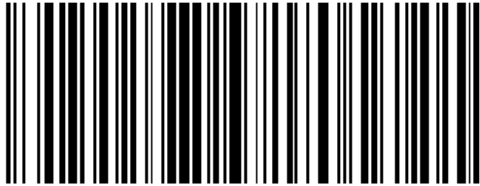


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 3962 4774



BILLING: P/P



TM

XOL 25.09.10

MV45 42.0A 10/2025\*