

# Audioengine Return Instructions

**RMA: #RA251010227**

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Thanks for submitting a return JORDAN K!

*If you ever need assistance with this return, please reference support ticket #114250 for return #RA251010227 when submitting a [support request](#).*

This return (based on order #1379210 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC

S/N: D125010415-v2

Return Reason: I thought it had dual output with 3.5 jack and rca. I did not use the product

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**D1 Desktop Headphone Amplifier and DAC - (USPS) [1ZXH25950333834245](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1379210	RMA Number	 RA251010227
Return Type	Refund of \$156 (\$13 deducted for prepaid shipping)	RMA Submitted	October 16, 2025 1:04 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC	D125010415-v2	I thought it had dual output with 3.5 jack and rca. I did not use the product

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

JORDAN K RALEIGH

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### Ship To:

Audioengine  
RMA# RA251010227 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: D1 Desktop Headphone Amplifier and DAC

JORDAN K RALEIGH  
13127221232  
AUDIOENGINE  
3616 LUPINE LN  
FALLBROOK CA 92028

2 LBS

1 OF 1

DWT: 11,7,3

**SHIP TO:**

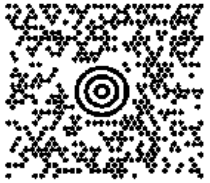
ATTN: RMA #251010227

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**

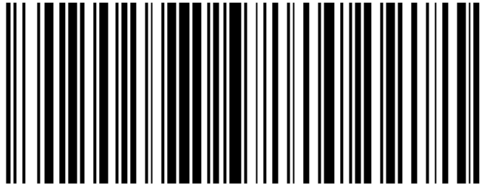


**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z XH2 595 03 3383 4245



BILLING: P/P



TM

XOL 25.05.10

MV45 42.0A 10/2025\*