

Audioengine Return Instructions

RMA: #RA251010222

Thanks for submitting a return Terry!

If you ever need assistance with this return, please reference support ticket #114215 for return #RA251010222 when submitting a [support request](#).

This return (based on order #1379106 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer
S/N: B2-25042800240-WAL

Return Reason: too small for my needs

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1379106	RMA Number	 RA251010222
Return Type	Refund of \$99 (provide own shipping method)	RMA Submitted	October 15, 2025 3:10 pm
Comments: opened the box but immediately determined it was too small for my needs and I reboxed it with everything as it was shipped.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer	B2-25042800240-WAL	too small for my needs

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Terry Emmingham

Ship To:

Audioengine
RMA# RA251010222 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

