

Audioengine Return Instructions

RMA: #RA251010208

Thanks for submitting a return LARRY!

If you ever need assistance with this return, please reference support ticket #113980 for return #RA251010208 when submitting a [support request](#).

This return (based on order #1378886 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) W3R Add-on Receiver for W3
S/N: W3R20050100

Return Reason: I bought this to replace a W3R receiver that was cutting out and giving static. The new one worked no better than the original. In fact the new receiver did not provide any sound at all after pairing.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

W3R Add-on Receiver for W3 - (USPS) [1ZXH25950329283581](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1378886	RMA Number	 RA251010208
Return Type	Refund of \$76 (\$13 deducted for prepaid shipping)	RMA Submitted	October 10, 2025 11:50 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	W3R Add-on Receiver for W3	W3R20050100	I bought this to replace a W3R receiver that was cutting out and giving static. The new one worked no better than the original. In fact the new receiver did not provide any sound at all after pairing.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

LARRY WINTERS

Ship To:

Audioengine
RMA# RA251010208 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: W3R Add-on Receiver for W3

LARRY WINTERS
13052401313
AUDIOENGINE
3801 EAGLE AVE
KEY WEST FL 33040

2 LBS

1 OF 1

DWT: 5,5,2

SHIP TO:

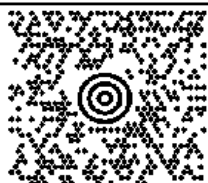
ATTN: RMA #251010208

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 2928 3581



BILLING: P/P



TM

XOL 25.05.10

MV45 41.0A 10/2025*