

# Audioengine Return Instructions

**RMA: #RA251010207**

---

Thanks for submitting a return Robert!

*If you ever need assistance with this return, please reference support ticket #113970 for return #RA251010207 when submitting a [support request](#).*

This return (based on order #1379114 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

## **Returning Products:**

(1) B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer  
S/N: b2-25042800338-wal

Return Reason: disappointed with sound quality

## **Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## **Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## **Step 3:**



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1379114	RMA Number	 RA251010207
Return Type	Refund of \$99 (provide own shipping method)	RMA Submitted	October 10, 2025 9:21 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B2 Home Music System w/ Bluetooth aptX (A2 All-in-One) - Real Wood Walnut Veneer	b2-25042800338-wal	disappointed with sound quality

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Robert Cromar

---

---

---

---

### Ship To:

Audioengine  
RMA# RA251010207 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.

