

Audioengine Return Instructions

RMA: #RA251010191

Thanks for submitting a return Steven!

If you ever need assistance with this return, please reference support ticket #113678 for return #RA251010191 when submitting a [support request](#).

This return (based on order #1378433 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 60 day window)!

Returning Products:

(1) A2+ / HD3 Replacement Power Supply

S/N: n/a

Return Reason: This is not the correct power cord. My cord inserts in to the speaker then the cap threads on.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ / HD3 Replacement Power Supply - (USPS) [1ZXH25950313122748](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1378433	RMA Number	 RA251010191
Return Type	Return for \$26 in store credit	RMA Submitted	October 5, 2025 10:44 am
Comments: This is not the correct cord despite my order being verified by you that I was ordering the correct part.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ / HD3 Replacement Power Supply		This is not the correct power cord. My cord inserts into the speaker then the cap threads on.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Steven Pasternak

Ship To:

Audioengine
RMA# RA251010191 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A2+ / HD3 Replacement Power Supply

STEVEN PASTERNAK
12017960878
AUDIOENGINE
205 LISTON AVE
WILMINGTON DE 19804

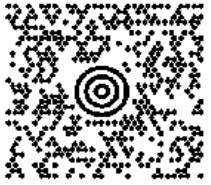
3 LBS

1 OF 1

DWT: 6,6,6

SHIP TO:

ATTN: RMA #251010191
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054

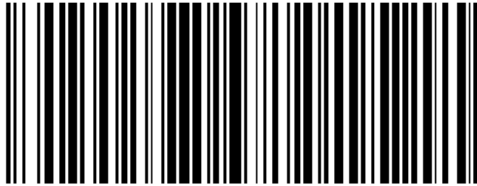


TX 750 2-01



UPS GROUND

TRACKING #: 1Z XH2 595 03 1312 2748



BILLING: P/P



TM

XOL 25.05.10

MV45 41.0A 10/2025*